

Weill Cornell Medicine

Vision and Dental Information Session

Coverage Review



AS1 Alicia Stewart, 6/21/2017



Who are we?

Student Accounting

Audrey Emaus, Director, Student Financial Services
Amanda Higgins, Student Accounting Data Analyst
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Agenda

How do I find	WCM Website
the coverage details?	What's covered
	Rates
How do I enroll or change my coverage?	Enrollment Instructions
	Billing and payments
How do I access the provider portal?	EyeMed & Guardian Access – Creating a profile
	Accessing your ID Card
	Finding a Provider
	Using Coverage
Helpful tips	PIU Update – Address update
	SSN Update
Contacting Student Accounting	Q & A



How do I find the coverage details

• https://studentservices.weill.cornell.edu/student-accounting/insurance-information

Insurance Information

Insurance Information

- Health Plan Information
- Dental Insurance
- Vision Insurance
- Disability Insurance

Dental Information

- The dental plan is provided by Guardian and there are two options for coverage:
 - Managed Dental Care (MDG/DHMO)
 - This is basic coverage and only covers preventative care
 - 2. Dental Guard Preferred (PPO)
- Information about the Coverage Options and Plan Details:
 - Summary of Benefits Side by Side Comparison
 - Managed Dental Care Copay Schedule
 - DentalGuard Preferred Certificate Booklet
 - Policy Riders: Summary information of classes and benefits
- The cost of the plan is under the monthly dental rates:

Options	Monthly Managed Dental Care Rates	Monthly Dental Guard Preferred Rates
Student	\$18.29	\$60.80
Student & Spouse	\$36.05	\$118.17
Student & Child	\$38.60	\$139.91
Family	\$56.36	\$197.28

Vision Information

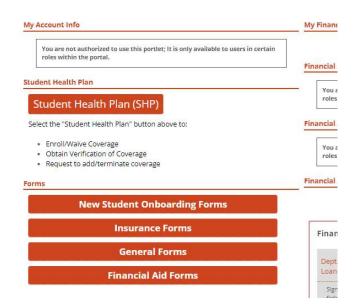
- The vision plan is provided by <u>EyeMed</u>
- Under Information about the Plan Details, you will find the following two documents:
 - Coverage Benefits Information
 - EyeMed FAQs
- Cost of the plan is under the monthly Vision Insurance Plan Rates:

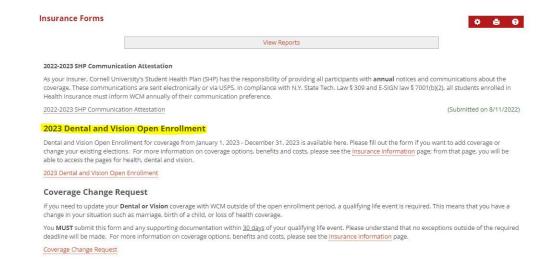
Vision Plan Options	Monthly Rates	
Student	\$6.88	
Student & Spouse	\$13.10	
Student & Children	\$13.76	
Family	\$20.27	

Enrolling In Coverage

If you have not already done so, to submit your enrollment form, you can login to LEARN and follow the instructions below:

- Financial Aid and Billing tab from the top navigation bar
- Scroll towards the bottom of the page and you will see all available 'Forms'
- Select 'Insurance Forms'
- Select the orange '2023 Dental and Vision Open Enrollment' link
- Please ensure that your address and SSN number are up to date and in the Student Information System.







Don't Forget!!!!

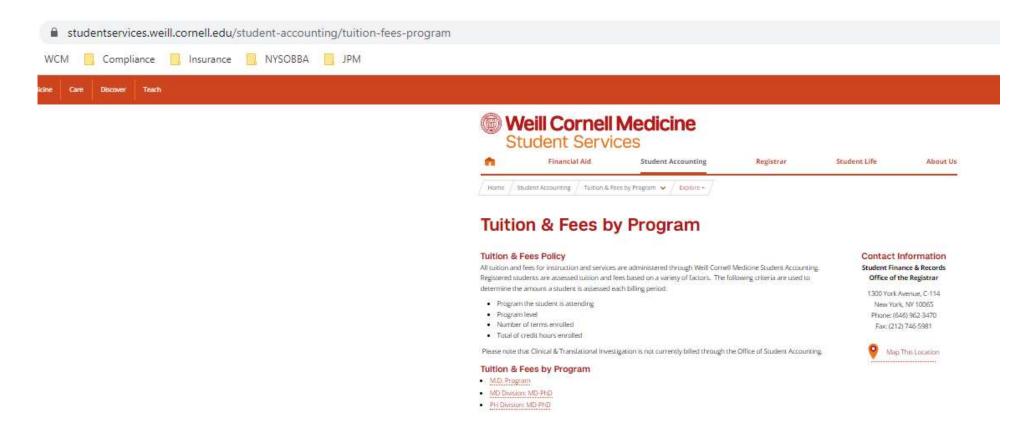
- Please ensure that your address is current
 - Home tab of LEARN
 - Select Personal Information Update
 - Confirm address is as expected



- If you selected managed dental care, you must reside in the tristate area
 - If you do not, you will need to be enrolled in the Dental Preferred Plan.
 Please contact our office if you have any questions
- Please ensure your SSN number has been submitted in the Student Information System. You can check LEARN by viewing Forms > New Student Onboarding Forms > U.S. Social Security Number or Tax ID Number Information

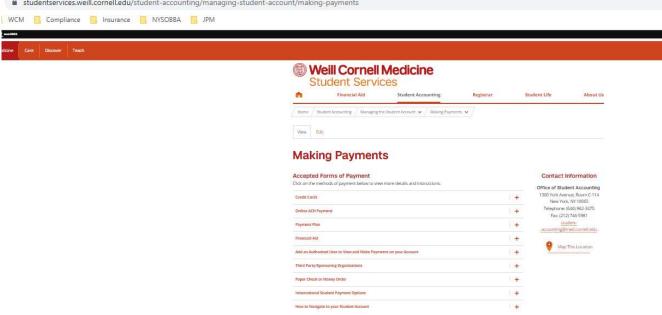
Billing and Payments

 Your term bill will include your premiums due for that term. For a breakout of which months are included in each of your term bills, please see the <u>Tuition and Fee</u> page for your program.



Billing and Payments

- Bill communications will always be sent to your WCM Email address (ending in @med.cornell.edu) on the bill date referenced in the Important Dates section of the page.
- Your payment is due by the stated Payment Due Date also found on the Tuition and Fees by Program page.
- Late payments are subject to a non-refundable late fee.
- Payment instructions and accepted forms of payment are available on our webpage:



Once enrolled, How do I access the Provider Portal?

- The two providers have their own access points and rules. This
 information is on the dental and vision information pages under the
 'Information for Individuals with Active Coverage' heading. Please
 note that you will be able to register in the provider portal on or after
 your coverage start date.
 - For Dental (Guardian) you will need your SSN to access your profile
 - if you do not have an SSN/TIN, there are instructions in the 'U.S.
 Social Security Number or Tax ID Number Information' form for what you should provide in lieu of your SSN.
 - For Vision (EyeMed) you will need your Jenzabar ID to access your profile.
- Your coverage details, deductible (if applicable) usage, and insurance cards
 will be available on the portals. You will also be able to find a provider and
 select a provider through the profile access as well.
- This information will be sent again at the start of the enrollment period in a Welcome to the Plan Email from Student Accounting

Helpful Information

 To obtain your Jenzabar ID, log into Learn and under the quick Links, you will see Jenzabar ID.



Personal Information Update

 If your information we provided to the insurance companies is incorrect (ie date of birth, address, name), you will need to change that information with Weill Cornell Medicine through your Learn Portal by completing a Personal Information

Update (PIU).



Pre-Appointment Action Items

Dental Coverage

Before making an appt:

- Select a provider and call their office to verify that they take the coverage when you make the appointment.
- If you are enrolled in the Managed Dental Plan, you should also ensure that the provider is listed on your profile. If they are not, then the visit will not be covered.

Vision Coverage

Before making an appointment:

 Visit the Know before you go pamphlet.



Where can I go for Questions?

Access to comprehensive plan information have been emailed to your WCM address

https://studentservices.weill.cornell.edu

student-accounting@med.cornell.edu 646-962-3475





Virtual Meetings Available

If you have other questions for student accounting, please book a meeting through Microsoft Bookings https://outlook.office365.com/owa/calendar/WeillCornell Medicine4@medcornell.onmicrosoft.com/bookings/

SELECT A SERVICE

Free · 10 minutes @



Weill Cornell Medicine - C114

Free · 10 minutes @







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