Vision and Dental Information Session

Coverage Review

2023 Coverage Year
Who are we?

Student Accounting
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Joanne Cabrera, Student Accounting Accountant
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## Agenda

<table>
<thead>
<tr>
<th>How do I find the coverage details?</th>
<th>WCM Website</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>What’s covered</td>
</tr>
<tr>
<td></td>
<td>Rates</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>How do I enroll or change my coverage?</th>
<th>Enrollment Instructions</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Billing and payments</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>How do I access the provider portal?</th>
<th>EyeMed &amp; Guardian Access – Creating a profile</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Accessing your ID Card</td>
</tr>
<tr>
<td></td>
<td>Finding a Provider</td>
</tr>
<tr>
<td></td>
<td>Using Coverage</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Helpful tips</th>
<th>PIU Update – Address update</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>SSN Update</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Contacting Student Accounting</th>
<th>Q &amp; A</th>
</tr>
</thead>
</table>
How do I find the coverage details

• [https://studentservices.weill.cornell.edu/student-accounting/insurance-information](https://studentservices.weill.cornell.edu/student-accounting/insurance-information)
Dental Information

• The dental plan is provided by Guardian and there are two options for coverage:
  1. Managed Dental Care (MDG/DHMO)
     — This is basic coverage and only covers preventative care
  2. Dental Guard Preferred (PPO)

• Information about the Coverage Options and Plan Details:
  • Summary of Benefits - Side by Side Comparison
  • Managed Dental Care - Copay Schedule
  • DentalGuard Preferred - Certificate Booklet
  • Policy Riders: Summary information of classes and benefits

• The cost of the plan is under the monthly dental rates:

<table>
<thead>
<tr>
<th>Options</th>
<th>Monthly Managed Dental Care Rates</th>
<th>Monthly Dental Guard Preferred Rates</th>
</tr>
</thead>
<tbody>
<tr>
<td>Student</td>
<td>$18.29</td>
<td>$60.80</td>
</tr>
<tr>
<td>Student &amp; Spouse</td>
<td>$36.05</td>
<td>$118.17</td>
</tr>
<tr>
<td>Student &amp; Child</td>
<td>$38.60</td>
<td>$139.91</td>
</tr>
<tr>
<td>Family</td>
<td>$56.36</td>
<td>$197.28</td>
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Vision Information

- The vision plan is provided by EyeMed
- Under Information about the Plan Details, you will find the following two documents:
  - Coverage Benefits Information
  - EyeMed FAQs
- Cost of the plan is under the monthly Vision Insurance Plan Rates:

<table>
<thead>
<tr>
<th>Vision Plan Options</th>
<th>Monthly Rates</th>
</tr>
</thead>
<tbody>
<tr>
<td>Student</td>
<td>$6.88</td>
</tr>
<tr>
<td>Student &amp; Spouse</td>
<td>$13.10</td>
</tr>
<tr>
<td>Student &amp; Children</td>
<td>$13.76</td>
</tr>
<tr>
<td>Family</td>
<td>$20.27</td>
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Enrolling In Coverage

If you have not already done so, to submit your enrollment form, you can login to LEARN and follow the instructions below:

• Financial Aid and Billing tab from the top navigation bar
• Scroll towards the bottom of the page and you will see all available ‘Forms’
• Select ‘Insurance Forms’
• Select the orange ‘2023 Dental and Vision Open Enrollment’ link
• Please ensure that your address and SSN number are up to date and in the Student Information System.
Don’t Forget!!!!

- Please ensure that your address is current
  - Home tab of LEARN
  - Select Personal Information Update
  - Confirm address is as expected

- If you selected managed dental care, you must reside in the tristate area
  - If you do not, you will need to be enrolled in the Dental Preferred Plan.
  - Please contact our office if you have any questions

- Please ensure your SSN number has been submitted in the Student Information System. You can check LEARN by viewing Forms > New Student Onboarding Forms > U.S. Social Security Number or Tax ID Number Information
Billing and Payments

- Your term bill will include your premiums due for that term. For a breakout of which months are included in each of your term bills, please see the Tuition and Fee page for your program.
Billing and Payments

- Bill communications will always be sent to your WCM Email address (ending in @med.cornell.edu) on the bill date referenced in the Important Dates section of the page.
- Your payment is due by the stated Payment Due Date also found on the Tuition and Fees by Program page.
- Late payments are subject to a non-refundable late fee.
- Payment instructions and accepted forms of payment are available on our webpage:
Once enrolled, How do I access the Provider Portal?

• The two providers have their own access points and rules. This information is on the dental and vision information pages under the ‘Information for Individuals with Active Coverage’ heading. Please note that you will be able to register in the provider portal on or after your coverage start date.
  o For Dental (Guardian) you will need your SSN to access your profile
    — if you do not have an SSN/TIN, there are instructions in the ‘U.S. Social Security Number or Tax ID Number Information’ form for what you should provide in lieu of your SSN.
  o For Vision (EyeMed) you will need your Jenzabar ID to access your profile.

• Your coverage details, deductible (if applicable) usage, and insurance cards will be available on the portals. You will also be able to find a provider and select a provider through the profile access as well.

• This information will be sent again at the start of the enrollment period in a Welcome to the Plan Email from Student Accounting
Helpful Information

• To obtain your Jenzabar ID, log into Learn and under the quick Links, you will see Jenzabar ID.
Personal Information Update

• If your information we provided to the insurance companies is incorrect (i.e., date of birth, address, name), you will need to change that information with Weill Cornell Medicine through your Learn Portal by completing a Personal Information Update (PIU).
Pre-Appointment Action Items

Dental Coverage

Before making an appt:
• **Select a provider** and call their office to verify that they take the coverage when you make the appointment.
• If you are enrolled in the Managed Dental Plan, you should also ensure that the provider is listed on your profile. If they are not, then the visit will not be covered.

Vision Coverage

Before making an appointment:
• Visit the Know before you go pamphlet.
Where can I go for Questions?

Access to comprehensive plan information have been emailed to your WCM address

https://studentservices.weill.cornell.edu

student-accounting@med.cornell.edu

646-962-3475
Virtual Meetings Available

If you have other questions for student accounting, please book a meeting through Microsoft Bookings - https://outlook.office365.com/owa/calendar/WeillCornellMedicine4@medcornell.onmicrosoft.com/bookings/