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Academic Year 2019-2020 WCM Insurance FAQ

Health Insurance FAQ for Customer Service	
How do I enroll in health Insurance?	At the start of each academic year, all registered and degree seeking WCMC students are automatically enrolled in the Student Health Plan (SHP).
How do I waive Health Insurance?	If you are eligible to waive, you can go the Gallagher site (link below) : https://www.gallagherstudent.com/students/user-login.php?idField=1086
How do I enroll in dental or vision coverage?	Continuing students will have to enroll during the next enrollment period, which is always November 15 – December 15 each year. For more information, please follow the link below: New students will have 30 days from the start of their first term to opt into Dental and Vision coverage. After the first term, the continuing student enrollment form applies.
How do I change my Dental and Vision coverage?	During a coverage enrollment period (January through November), if you experienced a qualifying life event [ie marriage, birth, change to existing coverage], you will have 30 days to update your plan by filling out and the appropriate form.
2019-2020 Gallagher Health Insurance Student Health Insurance FAQ	https://www.gallagherstudent.com/faqs/4278.pdf
How do I terminate my voluntary dental and vision coverage if I no longer want it?	If you are not separating with WCM and you do not meet the requirements of a Qualifying Life Event, you will have to wait until open enrollment in December each year. Forms Link
How do I terminate my coverage when I separate from the institution?	You are automatically terminated once you are no longer enrolled. This means that you will have coverage up until the last day of the month in the month in which your term ends. For those of you who leave WCM and are not part of a traditional term, you will be covered through the last day of the last month you were in attendance.
How do I find my Jenzabar ID?	If you login to their Learn Portal, you can access your ID by clicking on “My Jenzabar ID”- highlighted in yellow below:

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	 <p>The screenshot shows the Weill Cornell Medicine website's 'Home Reports' section. At the top is the logo and 'Home Reports' title. Below it is a breadcrumb trail: 'You are here: Home > Home'. There is a 'Home' link with a dropdown arrow and a 'L' icon. A yellow highlight is under 'My Jenzabar ID'. Below that is a 'Quick Links' section.</p>
<p>What happens with my dependents during the new health insurance enrollment process?</p>	<p>You will have to re-enroll your dependents under your plan and provide validation in the form of a birth, marriage or domestic partnership certificate copy provided to the Student Accounting office with the form:</p>
<p>I am a new student and I would like to enroll my dependents for insurance coverage?</p>	<p>If you are new to WCM, and you would like your dependents covered under your plan- weather the plan is health, dental or vision, you will need to enroll your dependents by providing validation in the form of a birth, marriage or domestic partnership certificate copy provided to the Student Accounting office with the form in the link below:</p> <p>https://studentservices.weill.cornell.edu/student-accounting/student-accounting-forms</p>
<p>How will I be billed for the insurance?</p>	<p>The charges will be posted at the beginning of each term and will be due with the term bill. For programs that follow a traditional Fall/ Spring term or if you are on quarters, you will be billed for July-December in the fall and January- June in the spring term.</p>
<p>I am separating from WCM later in the summer, what do I need to terminate my insurance as of my exit date?</p>	<p>If your program continues past the academic year end on 6/30 WCM will automatically reenroll you as of 7/1 for the remaining months of your program. For example, if your program end date is 8/31/2019, WCM will extend your coverage from 7/1/2019 through 8/31/2019.</p>
<p>How can I get my 1095 B-C form?</p>	<p>If the federal government requires reporting of health insurance coverage for 2019, tax forms will be mailed to the address on file by either the Insurance Carrier or the Claims Administrator. Please refer to the Important Contact Information Section of this document for further information.</p> <p>For more assistance with tax forms, please contact Aetna Student Health at 1-866-746-6590 Website: www.aetnastudenthealth.com</p>